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SEAT No. :

PE-4209

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S.Y.M.C.A. (Management Faculty)

OBE601MJ : Organizational Behaviour

(2024 Pattern) (Semester - III)

Time : 2 ½ Hours] *[Max. Marks : 50*

Instructions to the candidates :

1) *All questions are compulsory.*
2) *Draw neat diagram wherever necessary.*

Q1) a) Explore how the personal, environmental and psychological factors affecting individual behaviour? **[5]**

b) What is perception? Describe the factors influencing perception and the perceptual process. **[5]**

OR

c) How can understanding the Big Five Personality Traits help managers to improve team performance and workplace dynamics? **[5]**

d) How does emotional intelligence help in teamwork? **[5]**

Q2) a) Ms. Vaishali a project manager in a reputed IT firm, has been working under continuous pressure to meet tight deadlines. Over the past few weeks, he has started experiencing symptoms such as anxiety, sleeplessness and irritability. Her team members have observed a noticeable decline in his performance, communication and overall attitude at work. The increasing workload and constant pressure have begun to affect both his personal and professional well-being. **[10]**

Identify sources of stress, types of stress, impact of stress and suggest stress management strategies for the same.

OR

b) Analyze the five stages of conflict. Being a team member you are having conflicts among the team how you as an individual can resolve the conflicts? **[10]**

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Q3) a) Apply the decision-making process to address challenges arising in natural disaster management and the farming sector. Explain each step of the process with suitable examples. How can the associated risks and uncertainties be identified, minimized and resolved effectively? **[10]**

OR

b) As a project manager, you might be required to take different decisions. Please specify different decision taking environments and decision making process in detail. **[10]**

Q4) a) Ms. Meena is a renowned entrepreneur who built a thriving technology start-up through his perseverance, strategic vision, and consistent effort. Discuss how Maslow's Hierarchy of Needs theory can be related to and interpreted through the various stages of Ms.Meena's personal and professional growth. **[10]**

OR

b) In a project team, members often make independent decisions without consulting others, resulting in miscommunication, conflicting outcomes, and unclear responsibilities.

- Apply your understanding of individual and group decision-making to analyze this situation. **[10]**
- Explain how the decision-making process can be improved through effective communication, coordination and collaboration to achieve better project results.

Q5) Write Note on (Any Two) **[10]**

a) Emotional Intelligence and Effective Leadership.

b) Key characteristics of an Agile Leader.

c) Impact of Artificial Intelligence on Organizational Culture.

d) Sustainability and Green Organizational changes.

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