

SEAT No. :

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PD-1416

[Total No. of Pages : 2

[6440]-707

T.Y. B.B.A.

C 505 : Cross-Cultural HR & Industrial Relations
(2019 Pattern) (Semester - V)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) All questions are compulsory.
- 2) Figures to the right indicate full marks.

Q1) A) Fill in the blanks with the most appropriate alternative (Any Five) : [5]

- i) As per Section 9, a woman is entitled for ____ weeks leave in case of miscarriage.
 - a) 6
 - b) 9
 - c) 1
 - d) 12
- ii) _____ is the weapon in the hands of management.
 - a) Strike
 - b) Layoff
 - c) Lockout
 - d) None of these
- iii) In the Marxist approach, concern with wage-related disputes is _____.
 - a) Primary
 - b) Secondary
 - c) Tertiary
 - d) Not considered
- iv) _____ can be considered as a driving force of action toward a desired goal.
 - a) Attitude
 - b) Skills
 - c) Attributes
 - d) Motivation
- v) _____ is a synthesis of management styles, values and communications style.
 - a) Corporate Culture
 - b) Life skills
 - c) Cross Culture
 - d) College Culture
- vi) _____ is an essential part of an effective business strategy.
 - a) Negotiation
 - b) Relationship
 - c) Communication
 - d) None of these

P.T.O.

B) Match the pairs :

[5]

- | | |
|--|---------------------|
| i) Industrial Dispute Act | a) 1948 |
| ii) Labour Leader of Modern India | b) Dale Yoder |
| iii) Factories Act | c) Henri Mintizberg |
| iv) Industrial Relations | d) Gandhiji |
| v) Interpersonal, Information and decisional Role of manager | e) 1947 |

Q2) Answer the following (Any 3) :

[30]

- a) Explain the important social cultural factors which impact the operations of MNC.
- b) What is cross cultural leadership? Explain theories of cross-cultural leadership.
- c) Explain various approaches to Industrial Relations.
- d) Explain the provision regarding health under Factories Act.

Q3) Write short notes on (Any 2) :

[10]

- a) Aspects of Culture.
- b) Skills of Global Manager.
- c) Objectives of industrial relations.
- d) Lockout.

