

Total No. of Questions : 4]

SEAT No. :

PD-3932

[Total No. of Pages : 2

[6440]-613

S.Y. B.B.A.

**D406 : SOCIAL SERVICES AND NGO MANAGEMENT
(2019 Pattern) (Semester - IV)**

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates :

- 1) *All questions are compulsory.*
- 2) *Figures to the right indicate full marks.*

Q1) A) Multiple Choice Questions : [5]

- i) Social workers practice under all of the following auspices EXCEPT.
 - a) Public
 - b) Not-for-profit
 - c) For-profit
 - d) Media
- ii) _____ is the father of sociology.
 - a) August Comte
 - b) Durkheim
 - c) Spencer
 - d) Cooley
- iii) Which of the following is not the techniques of social case work?
 - a) Interview
 - b) Observation
 - c) Counselling
 - d) Lobbying
- iv) The success of group work does NOT depend on?
 - a) Achievement of goals
 - b) Understanding and agreement on major problems
 - c) Handling of behavioral problems
 - d) Ignoring individual problems
- v) The Central Social Welfare Board was established in the year -
 - a) 1953
 - b) 1963
 - c) 1973
 - d) 1983

P.T.O.

B) Match the Pair :

[5]

Group A	Group B
a) First NGO in India	i) 1917
b) NGO	ii) Scholarship for Higher Education
c) Inclusive Education for the Disabled	iii) Education
d) Method of community Governmental Organisation	iv) Non- Organisation
e) CSR	v) 2009-10

Q2) Long Answer Question (Attempt 1 out of 2) :

[10]

- a) Define Social work. Write down the objective & Functions of Social Work?
- b) Explain the concept of CSR management. Write down its purpose & need of CSR.

Q3) Long Answer Question (Attempt 1 out of 2) :

[10]

- a) Explain the concepts of NGO. Write down the characteristics & functions of NGO's?
- b) What are different Schemes offered by Government for NGOs in India?

Q4) Short notes (Attempt 4 out of 6) :

[20]

- a) Distinctions between needs and wants
- b) Principles of Group work
- c) Difference between NGO & Trust
- d) Importance of Communication Skills
- e) NGO registrations in India
- f) Qualities of EQ

