

Total No. of Questions : 3

SEAT No. :

PD-1394

[Total No. of Pages : 2]

[6440] - 507

S.Y. B.B.A.

305 C: ORGANIZATIONAL BEHAVIOUR
(2019 Pattern) (Semester - III) (CBCS)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *Figures to the right indicate full marks.*

Q1) A) Multiple Choice Questions : [5]

- 1) _____ is devoted to understanding the behaviour of individuals and groups in an organization.
 - a) Learning
 - b) Motivation
 - c) Human Conduct
 - d) Organisatioanl Behaviour
- 2) _____ is a set if forces that energise, direct and sustain behaviour.
 - a) Motivation
 - b) Expectancy
 - c) Socialisation
 - d) Empowerment
- 3) Group _____ refers to the” Forces Operating ingroups”.
 - a) Norm
 - b) Cohesion
 - c) Structure
 - d) Dynamics
- 4) Reasons for resistance to change are _____.
 - a) Economic
 - b) Personal
 - c) Social
 - d) All of above
- 5) _____ refers to overall changes in the fundantental objectives or goals of the organization.
 - a) Structural change
 - b) Incremental Change
 - c) Strategic Change
 - d) Process Oriented Change

P.T.O.

B) Match the Pairs :**[5]**

Group A	Group B
1) Theory X & Theory Y	A) Leadership style
2) Two Factor Theory	B) Actual knowledge
3) Free Rein	C) Emotional feeling towards an object
4) Affective Component of attitude	D) Herzberg
5) Cognitive Component of attitude	E) McGregor

Q2) Answer the following (Any 2) :**[20]**

- 1) Define the OB. Discuss various Models of OB.
- 2) What are the types of Motivation? Explain Maslow's Need Hierarchy Theory.
- 3) What do you mean by Group? Explain the stages of Group Development.
- 4) Discuss the forces of change in the organization?

Q3) Write Short Notes on (Any 4) :**[20]**

- 1) Levels in organization culture.
- 2) Styles of Leadership.
- 3) Types of Personality
- 4) Nature of OB
- 5) Causes of organizational conflict
- 6) Types of Group.

